Hiring a radon testing or mitigation company? Ask these questions first.

No company in this guide publishes a fixed mitigation price on its own website. The only fixed prices in the guide are testing prices from one company, The Proper Inspection (radon in air $200, $250 standalone; radon in water $100; standard water profile $425), and they belong to that company only. A real mitigation price comes only after a visit and a written quote. Do not just compare prices. Send these questions with every quote request, and judge each company by how it answers. A good company welcomes every one of them.

First, check the credential - and the company type

Connecticut has no state radon license as such. Radon professionals usually hold national certification (NRPP or NRSB), and companies contracting mitigation work with consumers register as Home Improvement Contractors with the Connecticut Department of Consumer Protection; water radon mitigation can also involve a plumbing license. Only 4 of the 23 companies in this guide publish a number on their own website. Ask for the number and verify it yourself. Also confirm the company type: a testing-only company cannot install a mitigation system, and a water company may treat only radon in water. Start with the right type for the job.

The six questions

1. **What is your license or certification number, and can I verify it?**
   A good company gives the number without hesitation - and it matches the issuing body's record.
2. **What exactly is included: air tests, water tests, which rooms, and retesting after mitigation?**
   Testing and mitigation are different services. Get the exact scope in writing before comparing prices.
3. **What happens after a high result, and who installs the mitigation system?**
   A testing-only company cannot install the system. Ask in advance who it refers mitigation to.
4. **Do you test only, or do you also mitigate - and if you test only, who do you refer mitigation to?**
   Start with the right company type: testing, mitigation, or both; air, water, or both.
5. **Who does the work - your own crew or subcontractors - what is the timeline, and what equipment stays installed?**
   Ask who will be in your home, how long it takes, what stays installed (fan, piping, monitor or alarm) and how it is maintained.
6. **Is the price a firm written quote for this exact scope, and what would change it?**
   No company in this guide publishes a fixed mitigation price. A real price comes only after a visit and a written quote.